



AUTO RESCUE

LOCALLY OWNED, SAME DAY SERVICE, RIGHT HERE IN YOUR NEIGHBORHOOD!

Dear Auto Repair Plus Client,

It has been our privilege to serve your automotive repair needs for nearly nineteen years in the Lakeside area. As many options in this area are available to you for automotive repair, we are honored, greatly appreciate, and are forever grateful for your trust and loyalty in Auto Repairs Plus.

Because of your loyalty, trust, and helping us build our business, I want you to know that I will retire on February 14, 2023! On that date, I will transfer the company to Patrick McHugh, a man whose integrity and business model I trust. Patrick founded Bimmer Rescue in his garage in 2008 and has forged an excellent reputation in Richmond. His transparent business model of explaining, taking photos of needed repairs, and educating his clients rather than just selling to them has grown Bimmer Rescue to the Number One German car shop in Richmond. In addition, Patrick has expanded his business model to include shops servicing all makes and models called "Auto Rescue."

Along with Patrick, Dana Perrone, who has many years of experience in the auto repair industry, a great attitude, and a ton of energy, will join Patrick as Co-Owner! I am happy that Dave Edwards, our Service Manager, has decided to stay with Dana, and the technicians will also remain. To ensure a smooth transition, I will work closely with the team from Auto Rescue over the next several weeks or longer if necessary.

I hope that you'll continue to bring your vehicles to Auto Rescue. I'm confident you'll continue receiving excellent and outstanding service from the new owners. Again, thank you for your past business. It has been a pleasure serving you!

Thanks again,
David Overby

P.S. Enclosed is a coupon from Auto Rescue to introduce their team. You can use it at any of their three shops, this one in Lakeside, Auto Rescue of Midlothian, or Bimmer Rescue in the West End.

"I sent a message and got a call back within a couple of hours. The team was very knowledgeable. They explained everything that needed to be done and why. I highly recommend. Your car will be cared for and you will be informed about everything that's going on with your car."—Christie

"The team here is amazing. They fixed my oil leak after the first shop failed. Great job guys!"—Randal

"Great communication and I used the shuttle to my office. I loved everything I saw here. Great customer service from everyone. First time here. I now feel confident driving my car on my road trip."—Dustin



Dana Perrone,
David Overby, and
Patrick McHugh